

Volunteers Privacy Notice

This Privacy Policy applies to the information we collect about you on this website ("Site"). If you provide us with your personal information you are agreeing to our use of that information on the terms of this Privacy Policy.

Who We Are

Simply Connect Solutions Ltd ("we"/"us"/"our") is incorporated with company number 11321193 and our registered address is Kemp House, 160 City Road, London, United Kingdom, EC1V 2NX. We are the Data Processor.

We own and manage the Volunteer Connect platform and run the Volunteer Connect Service and host your data further to the use of this service by Warwickshire Community and Voluntary Action (WCAVA).

Your personal data will be given to us via this Site either because you have been in to WCAVA and they have put your data onto this Site or you have been introduced to this Site via WCAVA'S website.

Data Controller

The organisation which has passed your details to us is Warwickshire Community and Voluntary Action (WCAVA) (our 'partner') is the Data Controller. This means that it decides how your personal data is used, for what purposes and who it can be shared with. WCAVA has authorised us to process your personal data on its behalf on the terms of this Privacy Policy.

Data Processor

Simply Connect Solutions Ltd is the data processor, Company Number 11321193. As explained above we provide this Site and process your personal data solely as instructed by the Data Controller. So if you have any queries about how we process your personal data please contact the Data Controller as set out above. If you have any queries about how this Site is operated please contact WCAVA..

The role of the Data Processor

We will process your personal data as authorised by the Data Controller to provide you with the agreed service, as further described below in the section "The Service We Provide". If authorised by the organisation and with your prior consent we may from time to time also contact you directly to inform you of changes in the service we are providing to you, notify you of new features or new services.

What type of data do we collect?

Personal Data

Personal data relates to a living individual who can be identified from the data. We will process your personal data in accordance with the relevant data protection legislation including the General Data Protection Regulation 2016/679 (the "GDPR") ("Legislation").

When you register to use our service we will collect your:

- Name
- Postcode
- Date of birth
- Gender
- Ethnicity
- House number and Street

We may also ask for the following information, which you may choose not to disclose:

- Disability
- Employment status
- Religion
- How you heard about us
- Skills, interests and activities
- Personal profile

How do we use this personal information?

- To set up and administer your Volunteer Connect account;
- Generate communications appropriate to your experience and interests;
- Share your personal information with voluntary organisations as directed by you;
- Customise and improve the service we provide;
- Moderate use of the Site;
- If you agree, we will include your details in the Volunteer Brokerage Platform;
- If you agree, to receive communications from WCAVA;
- If you agree, we will include you in the Volunteer Bank and you will be directly contactable by organisations.

The service we provide

When you 'Register your interest' in a role we will forward the following details on to the relevant organisation who is advertising the role you have expressed an interest in.

- Name
- First half of your postcode
- Skills, interests and activities
- Personal profile
- Availability

It is only after you have selected the option to '**Confirm interest in a role**', that the organisation will have access to your email address.

We are not responsible for the privacy policies and practices of other organisations you deal with further to the service we provide. Please review the privacy policy of the particular organisation you wish to work for **before** you "register your interest".

We then hold your data on the system until you deactivate your account, to allow you to apply for another opportunity without having to complete a new registration form

You can ask us to remove your data from our system at any time by contacting us.

Volunteer Bank Consent

If you have chosen to be in our Volunteer Bank, this means you have agreed to be contacted by other organisations.

Please note that neither we nor WCAVA check the privacy policies of those other organisations. This is your responsibility.

Third Parties

We are not responsible for the privacy policies and practices of other organisations you deal with or the processing arrangements of the Data Controller. Please review their privacy policies before you "register your interest".

Why we ask for your Date of Birth

- Not all volunteering opportunities are open to all age groups (e.g. some are specifically for young people or older people and many organisations cannot involve volunteers under the age of 16 etc) so it helps our partners place volunteers in appropriate opportunities;
- The Data Controller needs to monitor use of its services to ensure that they are involving all sections of their community in order to demonstrate this to funders.

Age discrimination laws do not currently apply to volunteering opportunities.

Organisations that Advertise Opportunities

Organisations that register with Volunteer Connect have to agree to the terms and conditions to use this service. Please see the [Organisations Terms of Service](#).

Data Controller ceases to provide the volunteering service

If this volunteering service transfers to another provider, we have the right to transfer your personal data further to our legitimate interest.

Cookies Policy

Please see information on our Cookie Policy on our website <http://www.wcava.org.uk/volunteering>.

Your Personal Data Rights

Please contact your data controller to exercise your rights in relation to Data Protection 1998 and General Data Protection Regulation 2016/679. Our contact details are set out below.

1. **Right of Access**
Access to your personal data.
2. **Right to Erasure**
The right to have all our records which contain references to your personal data deleted.
3. **Right to Data Portability**
On request we will provide your personal data to you, in a CSV format.
4. **Right to be Informed**
How your data is processed is explained in this Privacy Notice. If you have any questions please contact us.

5. **Right to Rectification**
To have personal data rectified if it is inaccurate or incomplete. Please contact us.
6. **Right to Restrict Processing**
To limit the ways in which we use your data please contact us.
7. **Right to Object**
You have the right to object to processing which is based on legitimate interests or the performance of a task in the public interest/exercise of official authority (including profiling).
8. **Rights related to Automated Profiling**
You have the right not to be subject to a decision when it is based on automated processing.

Data Controller Contact Details

Warwickshire Community and Voluntary Action
19 & 20 North Street
Rugby
Warwickshire
CV21 2AG
volroles@wcava.org.uk
01788 574258

Complaints Procedure

Any queries regarding your account or if you wish to make a complaint about the service we provide please contact Kate Morrison, kate@wcava.org.uk . Every effort will be made to resolve your issue.

If you have concerns about how your data is being handled you can contact the Information Commissioner's Office (Supervisory Authority) contact details at <https://ico.org.uk/concerns/> or call the helpline on 0303 123 1113.