**Subject: Help shape better engagement across Coventry and Warwickshire**

Dear Colleague,

We’re inviting colleagues and partners across Coventry and Warwickshire to share what’s working when it comes to involving people and communities - especially those whose voices are less often heard.

As part of the **CONCORD study**, we’re gathering examples of great engagement happening across our local networks and organisations. Your experience will help us build on what already works and make sure we’re getting it right.

You don’t need to be an ‘engagement professional’ to take part. If your role involves listening, outreach, or helping people in your communities to have their voice heard, we’d love to hear from you.

Your experience will feed into a new framework for how we involve people and communities across the system. By sharing what’s worked for you, you’ll help shape practical guidance that ensures community voices genuinely influence how health and care services are designed and delivered.

We’re particularly keen to hear what’s helped you:

* Build trust and reach people who are seldom heard
* Include communities who are often left out of conversations
* Create meaningful dialogue and lasting change

**There are two ways to get involved:**

* A **60 - 90 minute online interview** at a time that suits you
* An **in-person workshop** at the University of Warwick Conference Centre

Your time and travel will be compensated. Participation is voluntary, and you can withdraw at any time.

**Get involved**  
Sign up [here](https://forms.office.com/e/EYJVVtz4Bh) or contact **Rosie Oswick** at [Rosie.J.Oswick@wbs.ac.uk](mailto:Rosie.J.Oswick@wbs.ac.uk).